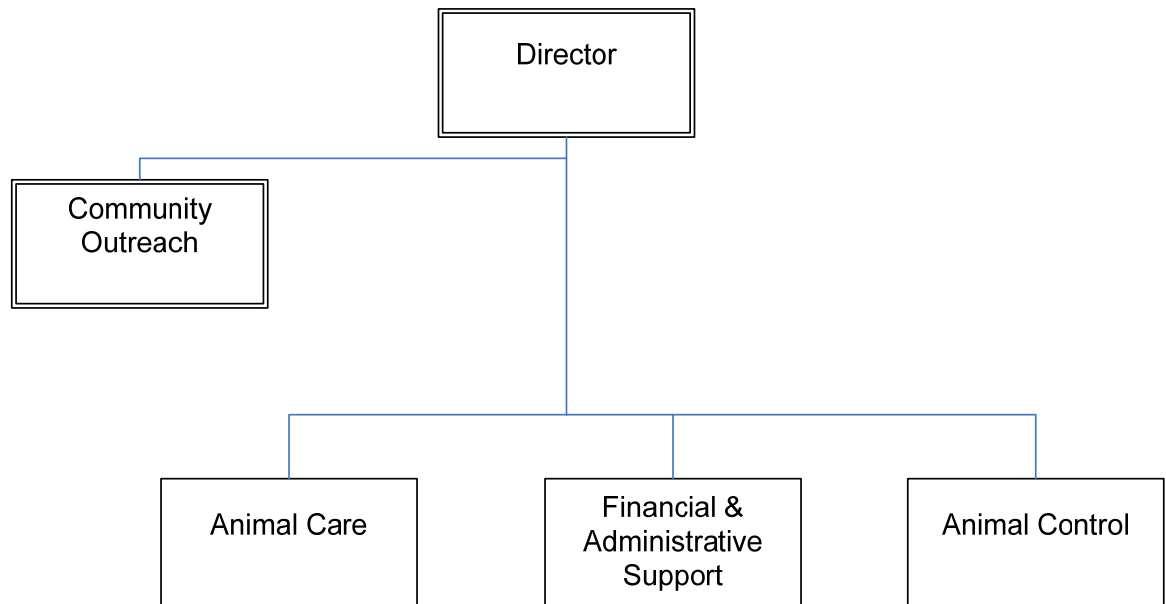




Metro Animal Services



METRO ANIMAL SERVICES

Vision

Metro Animal Services (MAS) endeavors to be the benchmark in animal sheltering and care.

Mission

MAS is dedicated to protecting the health and safety of all humans and animals as they relate to each other in our community. With the utmost courtesy and professionalism we: investigate all suspected situations of animal cruelty and/or neglect, enforce all aspects of the ordinance that governs animal behavior, ownership and responsibilities and maintain accurate license information on all individual animals and businesses; educate the community regarding responsible pet care through programs and services that teach pet owners how and why it is important to be part of the responsible pet owning community; bestow professional care and medical attention to all animals impounded or received by our department; create innovative and proactive programs that will eliminate the largest cause of cruelty, pet overpopulation and fulfill the need of spay/neuter services for financially challenged individuals; adopt as many animals as responsibly possible or favor their return to their family; ensure healthy departmental management and generate revenues to be financially self-sufficient; and striving to be the animal care authority and becoming the leader in creating a responsible pet owning community.

METRO ANIMAL SERVICES

Programs and Services

Finance and Administration Support Services – Oversee the operations, programs and services of MAS.

Animal Care – Provide on-site shelter and care for stray and unwanted dogs and cats. Provide adoption services, find new appropriate homes for animals, and provide quarantine services for the observation of symptoms of rabies in animals that have bitten humans. Provide immediate and preventative medical care and treatment to all animals received by MAS. Offer low-cost spay/neuter services and rabies vaccinations to low-income people who qualify.

Animal Control – Provide enforcement of the Metro Animal Control ordinance throughout Metro Louisville by animal control officers. These enforcement efforts encompass nuisance complaints such as barking, running loose, etc., as well as serious situations such as intentional cruelty or harboring a dangerous dog.

Community Outreach – Provide educational programs to citizens of all ages throughout the community. Visit events, neighborhoods, libraries, community centers and schools with our 34-foot mobile veterinary and adoption unit, Stop Pet Overpopulation Today (SPOT), with services and educational opportunities. Provide volunteer opportunities for individuals and groups who need service hours or who would like to help enrich the lives of the animals at MAS.

METRO ANIMAL SERVICES

Goals & Indicators

- **Decrease euthanasia of adoptable animals**
 - Increase adoption hours opened to the public.
 - Strengthen the quality of our services to future adopters.
 - Provide a more accessible and attractive environment to the public who are viewing adoptable animals.
 - Establish a behavior assessment program for every animal unclaimed by their owners.
 - Create a foster program for MAS animals.
 - Promote MAS as the first place to look for a new companion or to retrieve your lost animal.
 - Afford the maximum chance for every adoptable animal to be adopted.
 - Facilitate off-site adoption with Stop Pet Overpopulation Today (SPOT), our mobile clinic.
- **Reduce pet overpopulation**
 - Institute spay/neuter programs to reach the pets' owners who are responsible for overpopulation.
 - Assist with SPOT, our mobile clinic, off-site spay/neuter programs and related education.
 - Strengthen the animal ordinance on irresponsible breeding.
 - Launch humane education seminars favoring responsible pet ownership.
- **Provide a better environment for all impounded animals**
 - Put in place a cleaning and disinfecting protocol.
 - Manage a veterinary prevention program.
 - Create a volunteer program to provide special attention (walks, training, blankets, toys, play time, etc.) to impounded animals.
- **Establish a strong community outreach program**
 - Administer an educational school program adapted to each grade level.
 - Participate in a larger number of community events.
 - Create public awareness campaign to educate.
 - Develop web-based information group.
 - Establish strong volunteer program.
 - Create a business plan for SPOT.
 - Establish a strong customer service standard.

METRO ANIMAL SERVICES

Goals & Indicators (continued)

- Improve neighborhood protection against animal nuisance, cruelty and aggressive dogs.
 - Strengthen the animal ordinance relating to irresponsible owners and breeders.
 - Create an investigation team on animal cruelty, neglect and various forms of abuse, i.e. dog fighting.
 - Institute animal control unit to increase effectiveness.
 - Stimulate and allow more field investigations.
 - Intensify animal control officer training.
 - Work with LMPD and address problem areas within each district and promote education and enforcement.
 - Attend more neighborhood meetings and educate the public on ways they can assist in resolving animal issues.

Metro Animal Services**Budget Summary**

	Prior Year Actual 2005-2006	Original Budget 2006-2007	Revised Budget 2006-2007	Mayor's Recommended 2007-2008	Council Approved 2007-2008
General Fund Appropriation	1,542,800	1,845,600	1,845,600	1,859,900	1,859,900
Agency Receipts	716,200	722,800	722,800	998,400	998,400
Total Revenue:	2,259,000	2,568,400	2,568,400	2,858,300	2,858,300
Personal Services	1,663,300	1,939,100	1,899,100	2,099,600	2,099,600
Contractual Services	304,200	176,100	170,100	205,500	205,500
Supplies	99,400	95,700	141,700	196,800	196,800
Interdepartment Charges	192,800	326,600	326,600	325,500	325,500
Restricted & Other Proj Exp	0	30,900	30,900	30,900	30,900
Total Expenditure:	2,259,700	2,568,400	2,568,400	2,858,300	2,858,300
Expenditures By Activity					
Director's Office	201,000	225,500	225,500	207,100	207,100
Finance & Administration Services	636,600	747,600	689,700	715,200	715,200
Animal Care	555,800	598,400	651,400	849,400	849,400
Animal Control	866,300	996,900	1,001,800	1,086,600	1,086,600
Total Expenditure:	2,259,700	2,568,400	2,568,400	2,858,300	2,858,300

Metro Animal Services		Position Detail
	Mayor's Recommended FY2007-2008	Council Approved FY2007-2008
Position Allocation (in Full-Time Equivalents)		
Full-time	50	50
Permanent Part-time	0	0
Seasonal/Other	0	0
Total Positions	50	50

Position Title

Animal Adoption Coordinator	3	3
Animal Care Manager	1	1
Animal Care Specialist	8	8
Animal Control Clerk	3	3
Animal Control Dispatcher	3	3
Animal Control Incinerator Operator	1	1
Animal Control Officer I	15	15
Animal Control Officer II	3	3
Animal Control Supervisor	2	2
Assistant Director	2	2
Business Clerk	2	2
Business Manager I	1	1
Director	1	1
Public Education Coordinator	1	1
Veterinarian	1	1
Veterinary Assistant	1	1
Veterinary Technician	2	2